ISO 26000 Lead Implementer Course

Training Overview

The ISO 26000 Lead Implementer Course is designed to provide comprehensive knowledge and skills necessary for implementing and managing a Social Responsibility Management System based on the ISO 26000 standard. This course covers the principles, core subjects, and guidelines of ISO 26000, providing participants with the tools and methodologies to integrate social responsibility into their organization's culture, strategy, and operations. By the end of the course, participants will be equipped to lead their organizations towards sustainable development and enhanced stakeholder engagement.

Target Audience

- Social Responsibility Managers
- Corporate Social Responsibility (CSR) Managers
- Sustainability Managers
- Senior Executives and Managers
- Compliance Officers
- Consultants and Advisors in Social Responsibility
- Individuals aspiring to become Social Responsibility Lead Implementers

Reference Standards

- ISO 26000:2010 – Guidance on Social Responsibility

Objectives

- To understand the principles and core subjects of social responsibility as defined by ISO 26000.
- To learn the process of implementing and managing a Social Responsibility Management System.
- To develop the ability to lead an organization in integrating social responsibility into its operations and culture.
- To gain skills in assessing and managing social responsibility risks and opportunities.
- To prepare for the role of a Lead Implementer in social responsibility initiatives.

Learning Outcomes

Upon completing this course, participants will be able to:

- Comprehend the principles and core subjects of ISO 26000.
- Develop and implement a Social Responsibility Management System based on ISO 26000.
- Conduct gap analysis and identify areas for improvement in social responsibility practices.
- Lead and manage social responsibility initiatives within their organization.
- Communicate the importance of social responsibility to stakeholders.
- Evaluate and improve social responsibility performance continuously.

Course Content

- **Introduction to ISO 26000**
- Overview of ISO 26000
- Importance and benefits of social responsibility
- Key concepts and definitions
- **Principles of Social Responsibility**
- Accountability
- Transparency
- Ethical behavior
- Respect for stakeholder interests
- Respect for the rule of law
- Respect for international norms of behavior
- Respect for human rights
- **Core Subjects of ISO 26000**
- Organizational governance
- Human rights
- Labor practices
- The environment
- Fair operating practices
- Consumer issues
- Community involvement and development
- **Implementing a Social Responsibility Management System**
- Planning and developing a social responsibility strategy
- Identifying and engaging stakeholders
- Setting social responsibility objectives and targets
- Integrating social responsibility into organizational processes
- Resource management for social responsibility initiatives
- **Risk Management in Social Responsibility**
- Identifying social responsibility risks
- Assessing and prioritizing risks

- Developing risk mitigation strategies
- **Monitoring and Measuring Social Responsibility Performance**
- Key performance indicators (KPIs)
- Tools and techniques for performance measurement
- Continuous improvement of social responsibility practices
- **Communication and Reporting**
- Internal and external communication strategies
- Social responsibility reporting frameworks
- Engaging with stakeholders through reporting
- **Case Studies and Practical Exercises**
- Analysis of real-world examples
- Group discussions and role-playing
- Practical exercises on implementing social responsibility initiatives
- **Certification Exam Preparation**
- Review of key concepts and principles
- Sample questions and practice tests
- Tips and strategies for passing the certification exam

Duration: 5 days

Training Methodologies

- Case Study
- Individual Exercises
- Role Play
- Group Exercises
- Group Presentation
- Examination